

Yamaha Manufacturer's Warranty

Thank you for acquiring a Yamaha product. We hope that you will enjoy your purchase. In the unlikely event that your Yamaha product is affected by an unexpected defect, please contact the dealer where you purchased your Yamaha product or an authorized Yamaha Service Centre.

Since Yamaha maintains a full warranty service in the entire European Economic Area (EEA)*, Switzerland, Norway, Iceland, Liechtenstein, Bosnia Herzegovina, Albania, Serbia, Montenegro, Kosovo and Macedonia, you may also contact the Yamaha dealer closest to you (who has to be authorized to distribute the product type purchased by you). Should any difficulties arise, please contact your country's Yamaha representation.

* The EEA is comprised of the EU member countries (Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, UK,)

Warranty Coverage

Yamaha grants the customer a warranty of **a minimum of 24 (twenty-four) months**** from the time of the original date of purchase for the following hardware product groups:

- Audio & Visual / HiFi
- Professional Audio
- Musical Instruments
- Music Production Tools

Yamaha guarantees with this limited warranty that your Yamaha product is free from material and / or manufacturing faults at the time of the original date of purchase. Should manufacturing or material faults become apparent within the warranty period, Yamaha will repair or replace the product in question within the geographical area covered by the warranty. Yamaha will cover the costs of labor and materials in case of repair or replacement.

For certain products Yamaha offers an extended warranty. To benefit from this the customer has to register the product within 6 (six) months after purchase in accordance with the applicable terms and conditions. Without registration the warranty period is limited to the minimum warranty period. The extended warranty is not transferable and the warranty period starts at the time of the original date of purchase.

** For more detailed information regarding our warranty periods, please see the appendix of this warranty document / the location below:

<http://europe.yamaha.com/en/support/warranty/>

Warranty Conditions

1. The product must have been purchased from a dealer within the EEA or Switzerland and approved for operation within Europe.
2. Defects are eliminated either through repair or replacement at Yamaha's discretion. Yamaha covers the labor and material costs for either repair or replacement. This does not result in an extension of the warranty period. Additionally, this does not result in a refund or reduction of the original purchase price. Yamaha can only be held liable for losses or damages with regard to the repairing or replacing of a product. Compensation for any other damages is not covered.
3. Should Yamaha choose to replace the product, then the replacement product has to be identical, of similar kind and/or value.
4. Any transporting of the product related to the warranty process is done so at the risk of the sender.
5. This warranty does neither affect the legal consumer rights and the effective and applicable laws of the individual countries, nor the consumer rights against the dealer resulting from the purchase agreement.
6. Excluded from the warranty are:
 - a) regular product maintenance of products, such as tuning of instruments and intonation.
 - b) repairs caused by normal wear on parts.
 - c) replacement of wear parts which have to be replaced regularly during normal product use or over the product's lifetime or that have to be replaced regularly to warrant proper operation, such as, in particular but not exclusively, strings, felts, rubber contacts, switches, potentiometers, faders, ball or other bearings, mountings, batteries, lamps, lubricants etc.
 - d) damages or defect caused by improper use of the product including the use of the product for any other than the intended purposes or handling contrary to Yamaha's instructions for proper handling, maintenance, care, or storage or
 - e) damages or defects caused by improper installation or handling of the product in any way in violation of the technical or safety standards of the country in which the product is used, or
 - f) damages or defects during maintenance and care caused by disregarding the maintenance and care instructions.
 - g) damages caused by accidents, force, lightning strike, liquid, fire, unsuitable ventilation, deposits of foreign substances (e.g. nicotine), or battery leakage, or any other imponderable risks that Yamaha can neither predict nor influence.
 - h) repairs, technical modifications, or maintenance carried out by the customer himself or non-authorized third parties.
 - i) improper packaging or handling during transport from the customer. (Please note that proper packaging of products submitted for repairs is the responsibility of the customer.)
 - j) defects in systems to which the Yamaha product is connected and/or any incompatibility with the products of other manufacturers.

Invoking the Warranty

1. As proof of purchase a copy of the original invoice or receipt has to be included with the defective product (the proof of purchase has to contain the purchasing date, the product code, and the name of the dealer). Yamaha reserves the right to refuse free warranty service and to send the product back at the customer's cost, should such a definitive proof of purchase be missing.
2. A precise description of the defect needs to be included with the product.
3. There can be no warranty claim if the serial number of the product has been altered, removed, or rendered illegible.
4. The customer may either contact a Yamaha dealer who is authorized to distribute the product type in question or directly approach an authorized Yamaha Service Partner. Relevant addresses can be found on Yamaha's internet site: www.yamaha.com/countries/#Europe
5. This warranty does not cover transport costs or transport risks resulting from submitting the product to a Yamaha Service Partner.
6. The customer is responsible for saving all personal settings and data before submitting the product. Yamaha cannot be held liable for the alteration or loss of such data.

Warranty limitations and Exclusions

Yamaha is not liable for losses or damages, material or immaterial, such as lost profits, earnings or data resulting from product defects. Furthermore, Yamaha is not liable for damages occurring on the transport between dealer and customer. Yamaha does not grant a warranty for products that have not been maintained properly or where maintenance has not been carried out by qualified technical personnel. Yamaha is not liable for consequential damages resulting from improper maintenance of products.

Warranter

Yamaha Music Europe GmbH
Siemensstrasse 22-34, 25462 Rellingen Germany

Appendix:
Minimum period of Manufacturer's limited warranty

Hardware Product groups	Product series /model	Limited warranty period from the time of the original date of purchase (Month)	Other conditions
Musical Instruments	Acoustic Pianos or the Acoustic parts of Silent/TransAcoustic or Disklavier Pianos.	60	
	All others	24	
Music Production Tools	All	24	
Professional Audio	DSR and DXR series	24	Purchase before 01/03/2016 = 84month
	DBR series	24	Purchase before 01/03/2016 = 48month
	CA Amp/ Speakers	24	Purchase before 01/03/2016 = 60month
	All others	24	
Audio & Visual / HiFi	All	24	

Warranty extension campaign

Sales Division	Hardware Product Group	Product Series /Model	Total warranty period after registration from the time of the original date of purchase.	Campaign Start Date (dd/mm/yyyy)	Campaign End Date (dd/mm/yyyy)	Other Conditions / Title of the Campaign
AV	Audio & Visual / HiFi	RXA550T/B	36	01.04.2015		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA750T/B	36	01.04.2005		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA1050T/B	36	01.04.2005		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA2050T/B	36	01.04.2005		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA3050T/B	36	01.04.2005		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA660T/B	36	01.06.2016		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA760T/B	36	01.05.2016		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA860T/B	36	01.05.2016		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA1060T/B	36	01.06.2016		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA2060T/B	36	01.06.2016		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA3060T/B	36	01.07.2016		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA740T/B	36	01.04.2014		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA840T/B	36	01.04.2014		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA1040T/B	36	01.04.2014		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA2040T/B	36	01.04.2014		2+1 for AVENTAGE

AV	Audio & Visual / HiFi	RXA3040T/B	36	01.04.2014		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA730T/B	36	01.04.2013		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA830T/B	36	01.04.2013		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA1030T/B	36	01.04.2013		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA2030T/B	36	01.04.2013		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA3030T/B	36	01.04.2013		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA820T/B	36	01.04.2012		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA1020T/B	36	01.04.2012		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA2020T/B	36	01.04.2012		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	RXA3020T/B	36	01.04.2012		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	AS3000PB/SI	60	01.04.2013		High End
AV	Audio & Visual / HiFi	CDS3000PB/SI	60	01.04.2013		High End
AV	Audio & Visual / HiFi	AS2100SI/BL/PB	60	01.04.2014		High End
AV	Audio & Visual / HiFi	CDS2100SI/BL/PB	60	01.04.2014		High End
AV	Audio & Visual / HiFi	CXA5000TI/BL/GD	36	01.04.2013		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	CXA5100TI/BL/GD	36	01.04.2015		2+1 for AVENTAGE
AV	Audio & Visual / HiFi	MXA5000TI/BL/GD	36	01.04.2013		2+1 for AVENTAGE
ProMusic	Musical Instruments	DTX400K	60	01.11.2015	31.03.2017	DTX Warranty Campaign
ProMusic	Musical Instruments	DTX430K	60	01.11.2015	31.03.2017	DTX Warranty Campaign
ProMusic	Musical Instruments	DTX450K	60	01.11.2015	31.03.2017	DTX Warranty Campaign
ProAudio	Professional Audio	DXR Series	84	01.04.2016	31.03.2017	Registration Online
ProAudio	Professional Audio	DSR Series	84	01.04.2016	31.03.2017	Registration Online
ProAudio	Professional Audio	DBR	48	01.04.2016	31.03.2017	Registration Online
EKB	Musical Instruments	NU1	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	N3	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	N2	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	N1	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CLP-525	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CLP-535	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CLP-545	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CLP-565GP	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CLP-575	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CLP-585	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CVP-601	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CVP-605	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CVP-609	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CVP-609GP	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CVP-701	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CVP-705	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CVP-709	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	CVP-709GP	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	Modus F02	60	01.04.2015	01.04.2016	"5 Years Free Warranty"
EKB	Musical Instruments	Modus F02	60	01.04.2015	01.04.2016	"5 Years Free Warranty"

*** To benefit from this the customer has to register the product within 6 (six) months after purchase in accordance with the applicable terms and conditions. Without registration the warranty period is limited to the minimum warranty period. The extended warranty is not transferable and the warranty period starts at the time of the original date of purchase.